



Claim ID: 3097300000000

MUST BE
POSTMARKED
NO LATER THAN
MARCH 15, 2018

CALL RECORDING CASE SETTLEMENT
CLAIM FORM

For Office Use Only

RE: *Spitzer, et al. v. FRHI Hotels & Resorts (Canada) Inc.*
San Bernardino County Superior Court Case No. CIVDS1712220

This claim form is for all natural persons who: (1) during the period December 2, 2015 through November 28, 2016, inclusive, placed a call while physically located in California to one of Defendant's toll-free telephone numbers and spoke with a representative of defendant; and (2) was either a California resident at the time such call was made or used a phone number with a California area code to place such call regardless of residency. ***If you received a settlement class notice by U.S. mail or email, Defendant has a record of you calling one of its toll-free telephone numbers during the class period.***

To receive your share of the settlement, **you must submit this completed claim form by regular mail to the following address, postmarked no later than March 15, 2018:**

Spitzer v. FRHI Hotels & Resorts
c/o Heffler Claims Group
PO Box 58910
Philadelphia, PA 19102-8910

Website: www.FRHICallRecordingSettlement.com

If you object to the settlement, you must still submit a timely Claim Form if you want to receive the benefits of the settlement in the event the objection is overruled and the settlement is approved.

Please note that the amount of your settlement payment will be based on the number of qualified calls you made during the class period, December 2, 2015 through November 28, 2016, inclusive. Defendant has a record of every call routed through the call recording system during the class period. You should provide all possible telephone numbers you may have used to call FRHI toll-free telephone numbers during the class period. If you would like information on the number of qualified calls you made during the class period, you can contact the Claims Administrator by telephone (1-855-887-3478) or email (info@FRHICallRecordingSettlement.com).



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632.7 and 637.2. The Released Claims also include but are not limited to claims under any other California or federal statute, code, rule or regulation that regulates or restricts the monitoring, recording or eavesdropping of telephone calls. The Settlement Class Representatives and each Settlement Class Member, and their respective heirs, assigns, successors, agents, attorneys, executors, and representatives, also waive in connection with the Released Claims only any and all provisions, rights and benefits, which they now have or in the future may be conferred on them by section 1542 of the California Civil Code or any comparable statutory or common Law provision of any other jurisdiction.

III. Certification

By my signature below, I certify to my best honest belief that I called one of Defendant's toll-free telephone numbers at least once between December 2, 2015 and November 28, 2016, inclusive, while physically located in California and spoke with a representative.

<p><u>SIGNATURE:</u> _____</p> <p><u>PRINTED NAME:</u> _____</p> <p><u>DATED:</u> ___ / ___ / _____</p>

Questions? Call 1-855-887-3478 or visit www.FRHICallRecordingSettlement.com